



xtreme Innovation Marketing, LLC

Technology



Technology Division (IT Support)

On-site IT support to remote 24/7 network monitoring, our experienced engineers are available to meet the everyday computing needs of our clients.

- **Standard desktop and server support** – XIM’s technology division can be called upon to assist in managing end user desktop configurations, server setup and maintenance, either on-site or remotely.
- **Network infrastructure support** – Configuration of network switches and routers to ensure continued local area (LAN) and wide area (WAN) network connectivity locally as well as between branch and satellite offices
- **VPN support** – Virtual Private Networks provide connectivity to home based users and users working in satellite offices and branches that need to access resources and file servers in central main offices. XIM can support all major VPN configurations from planning to implementation and rollout.
- **Network Security** – encompasses the defence of the Network perimeter. XIM can provide strong expertise in firewall setup, support and monitoring to ensure continued security for the network both internally and from external intrusions.
- **Virtualization** – Today’s technology and IT processes are becoming more and more dependent on incorporating virtual machine technology into their IT infrastructure. The XIM engineers are expert in the use of this technology and can be called upon to be a resource in all stages of VM planning, implementation and rollout on both Windows and Linux platforms.
- **Capacity Planning** – XIM’s consulting skills can be called upon provide knowledgebase expertise and experience in the planning stages of network architecture and design with respect to clients involved in activities such as large scale acquisitions and mergers as well as traditional network growth requiring additional resources and hardware.
- **Data backup and recovery** – Through the use of state of the art technologies and methods XIM can provide expertise in the area of backing up mission critical data and hardware resources to provide our clients with the peace of mind in knowing that their key data areas and overall business environments are fully protected from inadvertent data losses that can sometimes occur for any variety of reasons.
- **Disaster Recovery** – following up on data backups, disaster recovery takes that element a step further through replication and virtualization technologies to ensure that in the event of large scale disasters due to nature’s elements such as hurricane’s and tornados, our clients can experience high degree of business continuity. The XIM technology division can be called upon to help collaborate on disaster recovery planning with our clients and then implement the solutions and also perform DR testing at periodic intervals.
- **Compliance Solutions** – As the internet continues to evolve and grow and as more of today’s population get into the web, today’s marketplace is requiring that companies meet standards of compliance to higher degrees than previous years. Any companies doing business that entails the use and storage of sensitive client data is being required to raise their business process standards and XIM has the experience and expertise to assist our clients in performing the pre-requisite work that is greatly needed to be ready for major audits. XIM’s expertise can be tapped into to assist in areas of compliance regulatory processes as it applies to IT controls and processes for PCI (Payment card industry), SOX (Sarbanes Oxley), HIPPA (Medical) and Govt.

